

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of March 2021**

**C.G.No:88/2020-21/Ongole Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. R.M.M. Baig**  
**Sri. Y. Sanjay Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**

**Between**

B.Suryanarayana,  
Kondamajuluru (V),  
J.Panguluru Mandal,  
Addanki,  
Ongole Dt.

Complainant

**AND**

1. Assistant. Accounts Officer/ERO/Addanki  
2. Deputy Executive Engineer/O/ Addanki  
3. Executive Engineer/O/Addanki

Respondents

\* \* \*

**ORDER**

1. B.Subba Rao S/o. Late. B. Surya Narayana filed a complaint before this Forum stating that theft of energy case was booked by the department to the service connection No.4611315000003 and he has paid the penalty amount to the Inspector of police, V&APTS/Ongole towards crime No.4538/09 on 11.02.2010. He paid the balance of penalty amount towards the above theft of energy case booked (Xerox receipts also enclosed), even though he paid the amount, the department disconnected his service stating that he did not pay the theft of energy penalty amount. Hence requested the Forum to re-connect his service. .

2. Respondent No. 1 to 3 filed written submissions separately stating that theft of energy-Metered penalty for an amount of Rs.9,237/- pending towards

SC.No.4611315000003, Cat-I Kondamanjuluru village, J. Panguluru section was paid by the Inspector of Police, Vigilance & APTS, Ongole through the current account of AAO/ERO/Addanki vide PRNo.2364802 dated:23.2.2021 and the balance penalty amount of Rs.2,164/- also paid by the complainant vide PR.No.2365841 dt:23.2.2021. At present, no arrears are pending against the service and the grievances of the consumer is also solved and enclosed the satisfaction letter of the complainant Mr. B. Subba Rao addressed to the CGRF with a request to close his grievance.

3. Complainant when contacted over phone by the secretary of the Forum at 1.00 P.M on 25.03.2021, complainant Mr. B. Subba Rao S/o. Late. B. Suryanarayana has expressed his satisfaction for resolving the grievance and requested to close the case.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 30<sup>th</sup> March'2021.

Sd/-  
**Member (Finance)**

Sd/-  
**Member (Technical)**

Sd/-  
**Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/  
Tiruati.

Copy to the Chairperson/CGRF/APCPDCL/Vijayawada

Copy submitted to the Chairman & Managing Director/APCPDCL/Vijayawada

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha  
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra  
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills,  
Lakdikapool, Hyderabad- 500 004.